

RBM S.p.A. guarantees, according to the provisions of law, that its products do not have any failures or defects which could make them unsuitable for the use for which they are designed or which could reduce their value significantly.

In order to guarantee its products and protect its customers better, RBM Sp.A. declares that it has stipulated a suitable insurance policy (hereafter called "the Policy") with a leading insurance company, for the risk resulting from civil liability for damage caused by manufacturing defects of its products.

It being understood that the contents of the Policy are fully applicable, we would like to summarize the main characteristics of the insurance cover stipulated as follows <sup>1</sup>.

The Policy covers<sup>2</sup> damage such as death, injuries, destruction or deterioration of objects other than the defective products, involuntarily caused to third parties by defects present in the insured products, in cases where RBM S.p.A. is obliged to pay damage compensation according to the law.

The above mentioned insurance cover is valid for ten years after the insured goods have been dispatched<sup>3</sup>.

Under specified circumstances and within certain limits, the Policy also covers damage resulting from the total or partial interruption or suspension of industrial, commercial, agricultural or service activity in the cases where RMB S.p.A is obliged to the related damage compensation according to the law and/or to the contract.

Under determined conditions and within certain limits, the Policy also covers expenses incurred for repair and/or restructuring work on walls, for replacing and reinstalling insured products as well as collection and destruction of insured products in cases where RBM S.p.A. is obliged to pay damage compensation according to the law and/or the contract.

RBM S.p.A. is not liable for damage which does not result from defects in the insured products and any such damage is not covered by the Policy. For example, RBM S.p.A. is not liable for damage resulting from changes or unauthorized work on the products, maintenance defects, non-observance of the operating conditions specified, wrong or incorrect installation or unsuitable use of the insured products. The Policy does not cover such damage.

In case of damage, the user claiming compensation must proceed fully as follows in order to benefit from the guarantee:

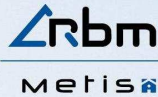
- report the damage within 72 hours after the event or after its discovery. To do this he must send a written notice to RBM S.p.A and enclose a detailed description of the damage supported by photos
- keep and send to RMB S.p.A's Headquarters the defective parts or components of the insured products to make the necessary technical investigations possible;
- send to RBM S.p.A.'s headquarters a detailed budget of the cost of the necessary repair work.

RBM S.p.A. will forward the documentation concerning the outcome of the checks and investigations carried out to the insurance company. However, RMB S.p.A. reserves the right to charge for the expenses incurred for carrying out technical investigation if it ascertains that the damage does not result from the insured products.



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<sup>1</sup> We point out that this declaration describes only some (or “the main”) aspects of the Policy and does not imply any undertaking of further obligations by RBM S.p.A.

<sup>2</sup> Within the maximum indemnity insured of five million euros for the “Gas” products and of four million euros for all other products.

<sup>3</sup> Without prejudice to the expiry date specified in art. 125 of the Consumer Code and without prejudice to the effects of any act preventing expiry according to art. 126, par. 2 of the Consumer Code.



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